

# Ratna Duwi **Astuti**

Jakarta, 30 March 1990

# Education

Paramadina University Master of Corporate Communication

STEIN Jakarta **Bachelor of Economics** (Majoring in Hospitality Industry)

### Contact

- +62 85718393919
- delonaratna@gmail.com
- Pondok Aren, Tangerang Selatan
- Ratna Duwi Astuti

#### About

Experienced professional with a demonstrated history of working in the real estate industry focusing in Residential Leasing Service, both houses and apartments.

As a property consultant, Ratna has extensive experience in representing national and multi-national companies to achieve their real estate-related targets. Most of her clients are corporate from Oil and Gas, Insurance and Non Profit Organization.

Ratna is committed to deliver high standard of customer service at her clients. Her ultimate goal is to help clients, both tenant and landlord to find their satisfaction.

Integrity and professionalism are extremely important to her when it comes to serve her clients.

## **Work Experience**

- PT Leads Property Services Indonesia **Assistant Manager in Residential Department** (2018 - April 2020)
  - Senior Marketing Executive in Residential Leasing Department (2016 - 2018)
  - Marketing Executive in Residential Leasing Department (2014 - 2016)
- MasterChef Indonesia Season 3 Contestant
- Frasers Residence Sudirman Jakarta Customer Relation Executive (2010 - 2012)
- Somerset Berlian Jakarta Guess Service Officer (2009 - 2010)
- Blitz Megaplex Cinema Jakarta Guess Service Officer (2008 - 2009)
- Mahkota Hotel Melaka Malaysia Internship in F & B and Service (2007)

## Skill Set

- Bahasa Indonesia (Fluent)
- English (Fluent)
- Ms. Office (Professional)
- Leadership skills
- Excellent communication skills Marketing Strategy
- Transaction Management
- Consulting Services
- Real Estate Services
- Client Relationship Management