

APPLICATION

Thomas Gassner

General Manager



Date of Birth:	19 February 1972
Family Status:	Married (no children)
Nationality:	German
Nationality of Spouse:	Japanese
Languages:	German, Native English, Business Fluent Japanese, Beginner

A passionate Hotelier with the eye for detail and out of the box thinking. 30 years of experience in the international hotel industry in leading brands like Sofitel, Pullman, Kempinski and Sheraton. Responsible, smart and dedicated professional with a strong background in leading operation in Countries such as Myanmar, Malaysia, Indonesia, Egypt, Saudi Arabia, USA and Germany. Strong Focus on Business development and strong financial results, while ensuring the satisfaction and well being of clients, team members and all stakeholders.

Leadership

Talent Development

Recruitment

Cultural Awareness

Rebranding

Property Management

Project Management

Asset Management

Negotiation

Strategic Marketing

Business Development

Revenue Management

Reporting

Standard Implementation and Control

Quality Control

Operational Management

ATTACHMENTS

Curriculum Vitae

Certificate

CURRICULUM VITAE

WORK EXPERIENCE

General Manager

Movenpick Al Khobar

10/2021 – Present

Al Khobar, Saudi Arabia

Achievements/Tasks

- Cluster Manager for Maharaja by Vineet (Riyadh & Al Khobar)
- COVID 19 Recovery
- Implementation of Business and digital Marketing plan

Sabatical

10/2019 – 10/2021

Munich, Germany

Operational Special Projects

Accor Asia Head Office

06/2019 – 09/2019

Bangkok, Thailand

Achievements/Tasks

- Owner Presentation Mövenpick
- Presentation on new Loyalty Program ALL
- Roll out of Pool Safety & Maintenance SOP to all properties within the region

General Manager

Pullman Yangon Centrepoint

06/2018 – 06/2019

Yangon, Myanmar

Achievements/Tasks

- Post-opening
- Cooperation with Ministry of Tourism to develop new Strategy's for Travelers
- Increase Guest Experience to a 93 % RPS score and #3 on Trip Advisor

General Manager

Sofitel Kuala Lumpur Damansara

05/2016 – 06/2018

Kuala Lumpur, Malaysia

Achievements/Tasks

- Pre-opening
- Standard and SOP implementation and control
- Recruitment of all Team members
- Asset Management, FF&E implementation

Hotel Manager

Pullman Jakarta & Bali Legian

11/2014 – 04/2016

Bali & Jakarta, Indonesia

CURRICULUM VITAE

WORK EXPERIENCE

General Manager

Sofitel Cairo Maadi Towers & Casino

08/2012 – 09/2014

Cairo, Egypt

Executive Assistant Manager / F&B

Sofitel Al Khobar the Corniche

12/2009 – 06/2012

Al Khobar, Saudi Arabia

Executive Assistant Manager / Task Force

Sofitel Legend Old Cataract Aswan

06/2011

Aswan, Egypt

Food & Beverage Manager

Sofitel Munich Bayerpost

06/2004 – 11/2009

Munich, Germany

Banquet Service Manager

Kempinski Airport Munich

07/2001 – 04/2004

Munich, Germany

Various Position's in Hotel Operation

Peters La Cuisine & Inside Café

Fort Meyers, USA

Estrel Berlin

Berlin, Germany

Maritim Munich

Munich, Germany

Sheraton Edinburgh

Edinburgh, Scotland

Sheraton Munich

Munich, Germany

09/1987 – 06/2001

EDUCATION

Revenue Management

eCornell University

Hotelbetriebswirt (Equal to BA Hospitality Management)

IST Fernstudium

Courses

- Team & Project Management

- Controlling

- Human Resources

- Operational Sales Management

- Hotel Organization

- Digital Marketing

- Customer Loyalty & Quality Assurance

- Revenue Management

- Legal

Fachwirt im Gastgewerbe (Food & Beverage Management)

BFZ Heidelberg

CERTIFICATE



CERTIFICATE OF EMPLOYMENT

Bangkok, July 11, 2019

To Whom It May Concern

This is to certify that **Mr. Thomas GASSNER** has been working for hotels managed by Accor Group affiliated companies for the past 15 years, since June 2004. His positions were in various operational roles as follows:

Jul 2018 - Jun 2019:	General Manager Pullman Yangon Centrepoint, Myanmar
May 2016 - Jun 2018:	General Manager Sofitel Kuala Lumpur Damansara, Malaysia
Nov 2014 - Apr 2016:	Hotel Manager (on Mission) Pullman Jakarta Indonesia & Pullman Bali Legian Nirwana, Indonesia
Aug 2012 - Sep 2014:	General Manager Sofitel Cairo Maadi Towers & Casino, Egypt
Dec 2009 - Jun 2012:	EAM in charge of F&B / Director of F&B Sofitel Al Khobar the Corniche, Saudi Arabia
Ju 2004 - Nov 2009:	F&B Manager / Assistant F&B Manager / Banquet Sofitel Munich Bayerpost, Germany

Please do not hesitate to contact the undersigned should you have any question.
Sincerely yours,


Christophe Lejeune
Vice-President Talent & Culture
Upper Southeast & Northeast Asia and the Maldives

