

RIO HERMANTO

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HIGHLIGHTS

IT enthusiast, highly motivated person, trustworthy, ability to adapt in situations, strong interpersonal, technical and analysis skill, believer in quality and teamwork, good communication skill, able to organize, coach team and able to work under pressure situation.

PERSONAL DATA

Date & Place of Birth : Padang, November 04th 1985
Gender : Male
Marital Status : Married

FORMAL EDUCATION

2004 – 2009 : Sekolah Tinggi Teknik PLN, Jakarta
Information Technology – GPA : 3.09 (Max Scale 4.00)
2001 – 2004 : Senior High School, SMU Negeri 1 Rangkas Bitung

RELEVANT WORK EXPERIENCE

Jun 2019 – Present:

IT Department Head Of Digital & Middle-ware (Integration) Development

PT. Asuransi Kredit Indonesia.

- Translate business requirements into Digital strategy and roadmap for B2B, B2C & B2B2C
- Lead, Manage & Organize Internal Development & Project team
- Lead Technical Project Management
- Lead Integration Systems (API Management, Middleware), both internal and external parties
- Architect of the Systems
- Analyst of the Systems

March 2018 – Jun 2019 :

Senior Manager – Senior Solution Analyst at IT Application Development

PT. Bank Mandiri, TBK.

- My main role is fully involved in the SDLC project starting from proposal, requirements, design & analysis, development, testing, Go-live, Post Go live and project closing.
- Responsible for controlling, managing and directing the assigned project resources to best meet project objectives.
- Responsible for reviewing and analyzing requirement of business users (BRD).
- Responsible for defining and providing solutions both functional and technical to address business requirements.
- Responsible for translating business requirements into functional & technical flow, the purpose is to be easily understood by the developer team. Like creating a sequence diagram to describe integration flow of all affected systems.
- Responsible for vendor selection and prepares vendor selection documents such as RFI, RFP, POC, Scoring, SOW, etc.
- Responsible for preparing Functional & Technical Document (FSD & TSD).
- Responsible for analyzing infrastructure requirements such as High Availability, Scalability, hardware capacity, etc.
- Responsible for creating System/application architecture.
- Responsible for controlling & managing deliverable application objects.
- Assist test team in creating test plans and testing efforts.
- Responsible for identifying, monitoring, and responding to risk.

October 2017 – Feb 2018 :

Senior Manager - Service Monitoring Manager at IT Production Management

PT. Bank Danamon Indonesia, TBK.

- Lead monitoring support & development team to provide configuration and maintenance on monitoring tools system, reporting tools, telegram bot, and other tools.
- Developing tools to automate all reporting and tools to improve process under IT Production Management.
- Make all application in Data Center monitored by analyzing every application component & interconnectivities between application that is still lack to monitor and discuss or meeting with respective teams how to monitor and the target that needs to achieve.
- Meeting with IT services monitoring & all application owner to find new methods in monitoring processes and services to recude incidences.
- Coordinate with other unit under IT Production Managemet to do process improvement with automation.

November 2016 – October 2017 :

Manager - Solution Architect & Scrum Master at IT Business Enablement

PT. Bank Tabungan Pensiunan Nasional, TBK.

The Roles :

- Architect of the systems.
- Lead solutioning.
- Lead Vendor & Solution Selection.
- SME for technical issues.

- Build and maintain banking services knowledge base the objectives.

The Objectives :

- To translate requirements into architecture and design artifacts.
- To ensure technical solution chosen is the most appropriate technology for the problems/requirements and comply with IT Strategy & standard after considering constraints.
- To address technical issues occurring in the project.
- To align with other IT stakeholder so the technical solution deliver business needs as well as operatable by IT team.
- To ensure bank will have good and up-to-date knowledge base.

September 2013 – November 2016

Technical Project Manager & Solution Analyst at IT Business Solution

PT. Bank Tabungan Pensiunan Nasional, TBK.

- Lead Technical Project Management.
- Lead vendor & Solution Selection.
- Assist technical team in design, development task and also efforts.
- Assist test team in creating test plans and testing efforts.
- Responsible for assisting the planning of projects to meet the need of users.
- Responsible for reviewing and consolidation of project documents.
- Responsible for identifying, monitoring, and responding to risk.
- Responsible for controlling, managing and directing the assigned project resources to best meet project objectives.
- Project completed with PT. Bank Tabungan Pensiunan Nasional :

E-Channel (Transactional)	<ul style="list-style-type: none"> ● BPN Sinaya Online <ul style="list-style-type: none"> - Internet Banking - Mobile Banking (Android, IOS, Blackberry) Fund transfer, Payment, Purchase, Open Deposito, Open Taseto Mapan, Portofolio Rexasana& History Transaction. ● Verified By Visa (3D secure) <ul style="list-style-type: none"> - Online payment using Visa debit card ● ATM Jenius
E-Channel (Non Transactional)	<ul style="list-style-type: none"> ● Jenius KYC on Demand <ul style="list-style-type: none"> - Web application. - Mobile KYC application (Android) ● Jenius Service Points KYC <ul style="list-style-type: none"> - Mobile application (Android,IOS) ● Electronic Form for Sinaya/Retail Banking LOB <ul style="list-style-type: none"> - Mobile application (Android) - Web application ● Electronic Form for Jenius LOB <ul style="list-style-type: none"> - Web application
Banking Product	<ul style="list-style-type: none"> ● Deposito ● Tabungan Berjangka/Taseto Mapan
Satellite/Supporting System	<ul style="list-style-type: none"> ● NSICCS Purna Bakti <ul style="list-style-type: none"> - NSICCS Card - EDC (Registration, Activation & Recarding) - Surrounding Systems (CMS Ekarip, Middleware, PP Revamp, TWCMS, ATM Biometric)

	<ul style="list-style-type: none"> ● BAE (Bantuan Aplikasi Equation) <ul style="list-style-type: none"> - Web application ● E-statement <ul style="list-style-type: none"> - Web application ● E-Advis <ul style="list-style-type: none"> - Web application. ● BTPN Office Channeling for Mitra Purna Bakti (Taspen, Asabri) <ul style="list-style-type: none"> - Web application. ● RFB Helpdesk <ul style="list-style-type: none"> - Web application.
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January 2013 – September 2013

Project Manager & Technical Project Manager at IT Integrated Risk & Compliance

PT. Bank Danamon Indonesia, TBK.

- Responsible for Project Planning & budgeting.
- Responsible for leading vendor selection.
- Reviewing & consolidating project timeline.
- Responsible for preparing all project documents.
- Responsible for ensuring the project in accordance with standard policy, security and also quality assurance.
- Assist technical team in design, development task and also efforts
- Assist test team in creating test plans and testing efforts.
- Responsible for identifying, monitoring, and responding to risk.
- Responsible for controlling, managing and directing the assigned project resources to best meet project objectives.
- Project Completed with PT. Bank Danamon Indonesia, tbk:
 1. Central Database Negative List
 2. SAS Office Analytics & Visual Analytics
 3. SKAI Teammate upgrade
 4. IDEA Caseware upgrade

December 2010 – January 2013

Technical Project Manager at IT Disaster Recovery Center

PT. Bank Danamon Indonesia, TBK.

- Direct and manage switch over activities for disaster recovery critical application from beginning to end.
- Planning and make schedule for switch over timeline.
- Define switch over scope and resources allocation.
- Assemble and coordinate with IT Representative teams & impacted business users.
- Lead readiness test for the preparation of switch over.
- Lead & coordinate switch over implementation.
- Provide Implementation report.

July 2009 – December 2010

Development & Production Support Staff at IT Service Monitoring Tools

PT Bank Danamon Indonesia, TBK

- Responsible for developing automation reports program using excel macro VBA.
- Responsible for developing in house applications to optimize BAU.

- Manage & maintain monitoring Applications such as IBM Tivoli Monitoring, IBM Tivoli Enterprise console, IBM Tivoli Workload Scheduler & Gasper Vantage.
- Responsible for installation of monitoring Agents.
- Responsible for solving production issues.
- Support project related to upgrade of monitoring applications.

March – June 2007 :

Job Training,

KOMINFO, with project : “Membangun Aplikasi Dokumentasi Surat pada bagian Pusat Data”

PROFESIONAL QUALIFICATIONS

- IT Manager
- API Management & Enterprise Service Bus
- System Architecture Design
- SMR Level 1 & 2
- Banking Knowledge
- Insurance Knowledge
- Solution Architecture
- Technical Project Management
- Project Management
- Scrum Methodology
- Devops (CI/CD)
- SDLC (Waterfall, Agile/Scrum)
- Business Analysis
- Experience to use several monitoring tools : IBM Tivoli Monitoring, IBM Tivoli Enterprise Console, Netview & Gasper Vantage/Monitoring ATM
- Experience in Programming Macro VBA, PHP & MySQL
- Experience to use SQL Commands & Transact SQL
- Experience to use several DBMS : Oracle, DB2, Microsoft SQL Server & MySQL
- Experience to use several Operating System : Windows, Unix/Linux & AS 400